COMPARE TUTORS.COM

Dear Parent or Guardian:

Please use this scorecard when you talk with each of the tutoring companies that you were matched with at CompareTutors.com. These questions will help you make your final selection and get your child started with a tutoring program that meets their needs.

Tutor Company Name: _____ **Date:** _____

Name of Representative Spoken To: _____

Recommended Questions & Ratings

Please ask the tutoring representation the following questions and indicate your satisfaction with their response whereby:

1 = Completely Dissatisfied 2 = Somewhat Dissatisfied 3 = Satisfied 4= Somewhat Satisfied 5 = Completely Satisfied

1. How long has your company or agency been in business to provide tutoring services?

   1 2 3 4 5

2. How many students have you served at your company in the past year?

   1 2 3 4 5

3. Can you provide me with program references from parents of past students or their school teachers?

   1 2 3 4 5

4. What are the professional credentials required for a tutor to work at your company (for example, teacher certification; professional tutor certification/designation (from either Education Industry Association (EIA); Association for the Tutoring Professional (ATP) or the National Tutoring Association (NTA), tutors have degrees in applicable subject areas, company training or certification, etc.)?

   1 2 3 4 5

5. Does the program feature student detailed progress reporting and in what format (for example informal verbal reports or pre-scheduled, formal and written progress reporting)?

   1 2 3 4 5

6. Does your company require background checks for all of your tutors?

   1 2 3 4 5

7. What are your customer support capabilities *(for example, can you easily re-schedule a session and what is the complaint resolution process)*?

   1 2 3 4 5

My overall satisfaction with this tutoring company is:

1 2 3 4 5